



Providing Facility Management Services to Utility Companies

As an integrated, single source facility management company, Tegrete has decades of experience working with utility companies. Whether you have 10 service centers located in a single state or thousands of buildings, power plants, substations, windfarms and right-of-ways across the country, we have the experience and expertise to keep your properties clean, well maintained and operating effectively.



WOMAN-OWNED BUSINESS

Tegrete is a Certified Woman-Owned Business Enterprise. All dollars spent on facility management services qualify as tier-one diversity spend for you. We also seek to increase opportunities for minority-, women-, service disabled- and veteran-owned service providers, obtaining tier-two diversity spend for our clients.

COST REDUCTION

Tegrete has a team of sourcing professionals who use a well-defined process to obtain bids for services —including bids from your incumbent service providers. Typical managed services include janitorial, HVAC, handyman, snow removal, lawn care, matting, pest control and much more. Along with hard cost savings, our single point of contact approach, online work management system and consolidated invoicing process can lead to significant soft cost savings.



RFP MANAGEMENT

To deliver the most competitive pricing possible, Tegrete conducts an extensive RFP process on your behalf, for every major service at each location. The process includes:

- Definition of Scope of Work
- Creation of the RFP, including requirements and Terms and Conditions
- Distribution of the RFP to our vast database of highly qualified, fully vetted service providers
- Hosting facility tours
- Gathering all bids through our online RFP database
- Analyzing all bids and negotiating with service providers
- Meeting with you to review bid results and Tegrete's recommendation

You see all bids and make the final service provider selections. Or, Tegrete will select the service providers based on your pre-established selection criteria.

CONTRACT NEGOTIATION AND COMPLIANCE

Once service providers are selected, Tegrete creates all the contracts. For most of our clients, outsourcing this process alone saves hours of their internal staff time. Contracts are between Tegrete and the service provider, for each service and each location.

For new service providers, a thorough investigation is completed which can include background and drug screening, insurance verification and OSHA safety record review.

SECURITY AND SAFETY

It's critical to keep unauthorized individuals from gaining access to your sites. Tegrete's sourcing and compliance departments are dedicated to finding highly-skilled service providers who meet our rigid standards, and yours. We work with your Security personnel to manage site access requirements including badge and key distribution and we continuously update service provider employee lists.

To ensure safety, Tegrete works with your staff to execute training programs for service providers entering nuclear power plants or inside substation gates.

REAL-TIME COMMUNICATION

The Tegrete Client Portal is the hub for all communication between Tegrete and our clients. You can submit service requests, check work status, review inspection and survey results, generate detailed reports and communicate directly with your account team. With the portal, you have access to real time information anytime using your PC, tablet or mobile app.



QUALITY CONTROL

Your Tegrete Account Management team becomes an extension of your facility management staff. Working directly with your site leaders, they ensure the Scope of Work is executed accurately and on time. In addition, they conduct inspections, schedule all PMs, and handle any problems that arise.

SINGLE POINT OF CONTACT

Managing multiple independent service providers can consume a great deal of time and effort—from sourcing and vetting companies, to the daily management of workflow. With Tegrete, you have one contact for all services, at all locations. Whether you've got a leaking roof, parking lot repair, light remodel project or a service provider who needs to be replaced, you simply contact your Tegrete Relationship Manager and we'll take it from there.

CONNECT WITH US

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