# tegrete. FACILITY MANAGEMENT

# Case Study: Rapid Packaging

It's More Than Cleaning

Rapid Packaging provides customers with end-of-line packaging materials and the equipment to automate their processes and improve efficiency. Since 2006, Tegrete has partnered with Rapid Packaging to provide professional cleaning services and paper supplies.

## **Above and Beyond Cleaning**

For decades, Tegrete has been managing cleaning services and supplies for Rapid Packaging. This includes twicea-week cleaning of offices after business hours, carpet and floor cleaning, replacing of light bulbs, and managing the inventory and replenishment of paper products for the restrooms and lunchroom. Rapid Packaging has remodeled their office areas over the past ten years, and Tegrete has adjusted their cleaning frequency and handled the remodeling debris.

According to Lynn Slettedahl, Product Channel Manager for Rapid Packaging, "Tegrete definitely stepped up to help our office area during the remodels. We fully rely on our Relationship Manager, Tanya Narum, to communicate any specifics that need to be shared with our cleaning team and we appreciate the quick response to our needs and requests!"

## **Trust is Key**

Like many companies, Rapid Packaging has its offices cleaned after business hours to avoid employee disruption and improve cleaning efficiency. Slettedahl appreciates that all Tegrete cleaners are fully screened including background checks, signing of Confidentiality Agreements, and insurance verification. "Trust should be first and foremost with any company looking for a professional cleaning service. And trust is a major reason why we partner with Tegrete," says Slettedahl.

## A Healthy, Worry-Free Partnership

Slettedahl appreciates that she has a healthy, worry-free partnership with Tegrete. She recalls a situation where Rapid Printing had trouble with their doors not locking properly. "The Tegrete team reached out to me to advise on the lock situation, which is going above and beyond cleaning," notes Slettedahl. "They even came back to check our building to ensure the doors were locked."



In addition, Slettedahl notes, "Having Tegrete manage all our cleaning makes it much easier to communicate if we need to change our cleaning day or have any special requests such as changing light bulbs in a specific area. We truly trust our cleaning team in our building and have never had any issues with them!"

#### **Would Highly Recommend**

Slettedahl was asked, on a scale of one (no chance) to ten (definitely), how likely are you to recommend Tegrete to others?

Her response was, "10 as they offer a wide range of cleaning services to fit your business!"

#### **CONNECT WITH US**

To learn how you can improve the quality and efficiency of your facilities management services, contact us at: 763.497.8020 or info@tegrete.com

©2023 Tegrete Corporation or its affiliates. All rights reserved.

4111 Mackenzie Court NE, Suite 100 | St. Michael, MN 55376 | 763.497.8020 | Fax: 763.497.8564 | www.tegrete.com