

CHALLENGE

In 2007, the healthcare organization wanted to:

- Streamline cleaning processes across facilities
- Ensure the utmost in daily cleanliness
- Find valuable solutions for LEED Certified Buildings
- Have easier and more reliable access to cleaning staff for concerns, questions and requests

SOLUTION

The organization chose Tegrete to ensure consistent quality for all its clinics.

According to Shannon Zellmann, Director of Operations, Tegrete simplified their entire approach: "When Tegrete put the cleaning specifications in line it really made an impact. The cleaning you expect to get done, but consolidating the expectations among various sites really helped a lot."

Client Profile: Health Care Organization

A trusted health care provider, an informed educator, and a passionate advocate, delivering vital health care, education, and information to millions.

"Tegrete has helped us provide the quality of health care that they are known for. With multiple facilities, consolidating expectations and streamlining cleaning specifications has increased efficiency and quality among all locations."

Shannon Zellmann
Director of Operations

RESULT

Tegrete provides ongoing communication, reporting and auditing to allow the organization to fully customize its service. Over the past several years, the organization has benefitted from:

- 24/7 Communication with Account Managers
- Saving time and money as a result of facility consolidation
- Long term contracts with safe and secure contractors
- Access to quality specialty services
- Staff knowledgeable in the specific needs of LEED Certified Buildings
- Services performed to the health care industries high standards

"With the addition/construction of our new corporate office, we really counted on Tegrete to provide their expertise, advise and solutions. They delivered to perfection."

Shannon Zellmann
Director of Operations

